How to Respond to Data Requests in Portfolio Manager

EPA’s ENERGY STAR Portfolio Manager tool helps you measure and track the energy and water use, waste and materials, and greenhouse gas emissions of your buildings, all in a secure online environment. You can use the results to identify under-performing buildings, set investment priorities, verify efficiency improvements, and receive EPA recognition for superior energy performance.

Portfolio Manager provides the ability for organizations wishing to collect data from a variety of individuals to develop and use a custom Data Request within Portfolio Manager. You may receive Data Requests from other users or organizations to provide property or portfolio data as part of a program or initiative. Each request includes a link that takes you to Portfolio Manager and provides instructions for completing the Data Request.

This process is often used in jurisdictions where there are voluntary benchmarking programs or mandatory benchmarking and transparency policies.

Responding to a Data Request is different than sharing a complete property record with a contact, because when you respond to a Data Request, you release only the information specified in the data request template.

Follow the steps in this document to respond to a Data Request.

1. Access the Request

When another Portfolio Manager user sets up a data request, they will provide a link to access the request. The link may be provided via email, guidance document, or posted on a public website.

Click the link and then log in to Portfolio Manager as prompted. You will be directed to the Respond to Data Request page. Once you have initially accessed the data request by clicking on the external link, the data request will always appear within your Portfolio Manager account in the Reporting tab and can be accessed here at any time in the future.
2 Prepare a Response

On the Respond to Data Request page, provide the requested information for each section.

In the About Your Response section, select the user whose data is being submitted.

- Select **myself** to submit the response on your own behalf.

- Select **someone else** to choose a contact with whom you are associated. Select the contact from the drop-down list or click **Add a Contact** to add a new contact.

In the Your Response section, select information to include in the response.

- **Timeframe**: Select a timeframe from the drop-down menu. If the requestor has specified a timeframe, you will not be able to change it.

  **NOTE**: Portfolio Manager generates annual metrics; the month you select is the last month of the 12-month reporting period. For example, selecting December 2018 will generate metrics for the period 1/1/2018 to 12/31/2018.

- **Properties**: Select the number of properties to include in the response. If you select **Multiple Properties**, you must specify which properties to include. Click **Select Properties** and then choose the properties from the list and click **Apply Selection**. If there are many properties in your account, you can quickly identify properties to include in your response by sorting them based on group name, primary function, location, or by using the filter function.

Click **Generate Response Preview** after you have selected completed each section of the Respond to Data Request page.
3 Preview Response

After you generate the response preview, you can view it in on the Reporting tab. You will see a notification in the Templates & Reports section when your preview is available.

You can preview the response before sending it.

✓ Select Preview Response from the drop-down menu next to the report name to review the response in your browser window.

✓ Select Download Preview in Excel to review the information in Excel.

NOTE: If you want to select different properties or timeframes for your response, select Edit Properties and Timeframe. If you make these or other changes to property data, select Generate an Updated Response from the drop-down menu, and then complete the information on the Respond to Data Request page. If you select Delete Response, the response will not be released and will be removed from your account. You will need to go back to the Data Request link to access the request and begin a new response.

4 Data Quality Alerts

Portfolio Manager’s Data Quality Alerts clearly identify mistakes and omissions so they can be corrected before you send the data request response. If Portfolio Manager determines your energy or water metrics cannot be calculated for one or more properties in the request, a pink alert box will appear after you generate the response preview. There will also be an alert icon next to the data request in the Templates and Reports Table.

Click “Read More” to go to the alert page, which will list all the properties affected. Links within the alerts will take you to the specific screen where the data issue can be fixed.
The bottom of the alert page will present three options.

1. “I want to review/edit these properties.” Review and edit the properties to resolve the alerts, then generate a new report and submit data.

2. “Generate an updated response.” Generate a new report to account for the changes/fixed made since the last report was generated.

3. “I want to submit anyway.” Bypass the alerts and submit the data as a response to the request.
After updating your properties to fix errors or omissions, click “Generate an updated Response” to refresh the report. If any alerts remain, the pink alert box will appear on the Reporting tab after the revised report is generated.

Submit Response

After you have reviewed and confirmed the data in the report, select **Send Response** from the **Action** drop-down menu next to the report name.

Select options on the **Confirm Response to Data Request** page.

- ✓ Select who else you want to receive a confirmation email. To add a contact, click **Contacts** in the upper right-hand corner.
- ✓ Select the format of your data for the email attachment.
- ✓ E-Sign your response by entering your username and password. Then click **E-Sign Response**.

Click **Send Data** to send your data and complete the response. You will receive a confirmation email with a receipt and a copy of the data submitted.

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**Learn More!**

To learn more about Portfolio Manager, visit [www.energystar.gov/benchmark](http://www.energystar.gov/benchmark).

To get answers to your questions, visit [www.energystar.gov/buildingshelp](http://www.energystar.gov/buildingshelp).