





# **ENERGY STAR Flip Your Fridge**Marketing Toolkit

Welcome to the ENERGY STAR Flip Your Fridge partner toolkit! The following slides provide an overview of available marketing materials, including messaging and creative resources, with easy links to facilitate access.

Partners are encouraged to use these materials as is or to mix and match to create your own look and feel.







## **Marketing Toolkit Contents**

- ENERGY STAR Value
- Messaging
- Fact Sheet
- Social Media Posts
- Social Media Graphics
  - Includes NEW Flip Your Freezer graphic
- Flip Your Fridge Identifier
- Flip Your Fridge Video
- Partner Engagement Examples









### **ENERGY STAR Marks**

- Including the ENERGY STAR certification mark as a visible feature on marketing materials lends credibility, trust, and brand awareness. It serves as an implicit seal of approval and helps differentiate the product.
  - A 2017 study found JD Power Customer Satisfaction indexes for ENERGY STAR partners increased significantly over time compared to non-partners, particularly in the areas of Corporate Citizenship, Communications, and Customer Service.
  - A/B testing conducted by Focus on Energy shows that using the ENERGY STAR logo on ads drove a 60% increase in click- through rate.
- Partners should always use the certification mark when featuring ENERGY STAR certified products.
  - If no product featured; use the Ask About or Learn More marks <u>available here</u>.













### **Key Messaging**

#### Why Choose ENERGY STAR?

- ENERGY STAR certified refrigerators offer performance features such as high-efficiency compressors that create less heat and use less energy, improved insulation that helps food stay cold, and temperature and defrost mechanisms that help the refrigerator operate more efficiently.
- By properly recycling your old refrigerator and replacing it with a new ENERGY STAR certified refrigerator, you can save more than \$230 and reduce your carbon footprint by about 4,400 pounds of CO2 over the 12-year lifetime of the product.
- Refrigerators that have earned the ENERGY STAR are about 9% more energy efficient than standard models.
- On average, an ENERGY STAR certified refrigerator costs about \$70 a year to run, and an ENERGY STAR certified top-freezer refrigerator uses about 360 kWh and costs about \$50 a year to run.
- On average, an old refrigerator uses about 30% more energy than a model that has earned the ENERGY STAR label. If you need a second refrigerator year-round, you'll actually save over time by replacing the old one with ENERGY STAR.





### **Key Messaging**

- A new ENERGY STAR certified refrigerator uses less energy than a 60-watt incandescent light bulb.
- If all old refrigerators in the United States were replaced with an ENERGY STAR certified refrigerator, Americans could:
  - Save about \$290 million in annual energy costs,
  - Prevent about 5.5 billion pounds of greenhouse gas emissions annually, equivalent to the emissions from approximately 540,000 vehicles,
  - Reduce their energy consumption equivalent to the annual electricity use of about 300,000 homes.

### **Buying Guidance**

- Make sure to purchase an appropriately sized refrigerator. Generally, the larger the refrigerator, the greater the energy consumption. The most energy-efficient models are typically 16-20 cubic feet.
- Consider purchasing a refrigerator with a top freezer. Models with the freezer on top tend to use the least energy (versus bottom freezers or side-by-sides).





### **Key Messaging**

- Consider buying a refrigerator with fewer doors. Fewer doors reduce the air leakage. To maximize your savings, minimize the number of doors and pay attention to cool air you can feel when you shut the doors. Make sure the seals around the doors are airtight. If they are not, replace them.
- Consider selecting a refrigerator with a lower Global Warming Potential refrigerant (GWP). Refrigerants with lower global warming potential (GWP), such as R600a and R-441A, have a much lower impact on the climate if the refrigerant is released into the environment. Find ENERGY STAR certified refrigerators that contain refrigerants with a lower impact on global warming here.
- If you buy a new refrigerator, be sure to recycle your old one. Many appliance retailers will pick up and recycle your old refrigerator when you purchase a new one.

### **Additional Tips**

 Many utility companies offer incentives toward the purchase of an ENERY STAR certified refrigerator. Check out <u>www.energystar.gov/rebatefinder</u> for details.



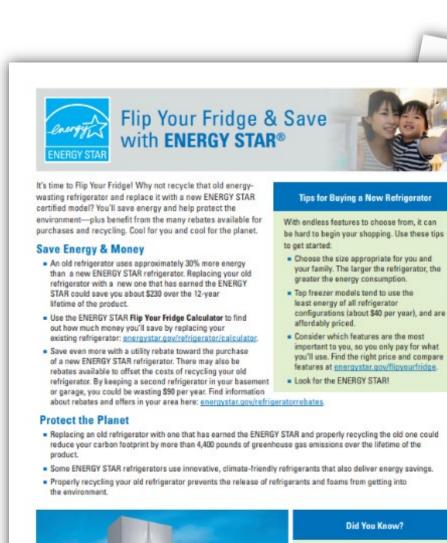


### Flip Your Fridge Factsheet - English

Use the Flip Your Fridge Factsheet to engage your customers and educate them on the energy and rebate savings of certified refrigerators.

The fact sheet is ready to download and print as-is, or customize to incorporate your own logo.

Download Flip Your Fridge Factsheet



If all old refrigerators were replaced with ENERGY STAR certified refrigerators, Americans would save about \$290 million

in annual energy costs, and prevent about 5.5 billion pounds of greenhouse gas emissions annually, equivalent to the emissions from about 540.000 vehicles.







### Flip Your Fridge Factsheet - Spanish

The Flip Your Fridge fact sheet is also available in Spanish.

The fact sheet is ready to download and print as-is, or customize to incorporate your own logo.

Download **Spanish Factsheet** 



#### Ahorre energia y dinero

 Una nevera vieja puedaria utiliza treinta por ciento mas energia que energia que una nevera nueva con la certificación de ENERGY STAR. Al reemplazar su modelo viejo por uno nuevo con la certificación de ENERGY STAR, podrá ahorrar alrededor de \$230 en los próximos cinco años.

disponibles por la compra de una nevera nueva y el reciclaje de

su nevera vieja. Es bueno para usted, jy bueno para el ambiente!

- Utilice la calculadora de ahorros de ENERGY STAR para descubrir cuánto dinero ahorrará al reemplazar su nevera: energystar.gow/refrigerator/calculator (sitio web en inglés).
- · Ahorre aún más aplicando el reembolso que le puede otorgar su proveedor de servicios públicos hacia la compra de su nueva nevera ENERGY STAR. También puede haber reembolsos disponibles para reducir el costo de reciclar su ¡Busque la certificación de ENERGY STAR! nevera vieja. Al mantener una segunda nevera en su sótano o garaje, podría estar desperdiciando mas que \$35 al año. Encuentre información sobre reembolsos y ofertas en su área aqui: energystar.gov/refrigeratorrebates (sitio web en inglés).

Con un sinnúmero de características para elegir, escoger una nevera nueva puede resultar difficil. Le ofrecemos estos conseios

- Elija el tamaño adecuado para usted y su familia. Cuanto más grande sea la nevera, mayor será su consumo de energia.
- Los modelos con congelador encima de la nevera suelen consumir menos energía (alrededor de \$40 al año) y tienen un precio económico
- Evalúe cuáles son las características más importantes para usted, y así pagará por las características que realmente utilizará. Encuentre el precio adecuado para usted y compare las características en nuestro sitio web energystar.gov/flipyourfridge (sitio web en inglés).

- Al reemplazar una nevera vieja por una que ha obtenido la certificación de ENERGY STAR, puede reducir su huella de carbono por mas que 4.400 libras de gases de efecto de invernadero durante la vida útil de este producto.
- · Algunas neveras ENERGY STAR utilizan refrigerantes innovadores que reducen el impacto del cambio climático y que también representan un ahorro de energía
- · Reciclar su nevera vieja correctamente previene la emisión de refrigerantes y espumas al medio ambiente, lo cual previene la emisión de gases de efecto invernadoro.



#### ; Sabia qué...?

Si todos los refrigeradores de más de 15 años fueran reemplazados por refrigeradores con la certificación de ENERGY STAR, se ahorrarian alrededor de \$290 millones de dólares en costos de energía y se evitaría la emisión de alrededor de \$5,500 millones de libras de gases de efecto invernadero anualmente en Estados Unidos (equivalentes a las emisiones de aproximadamente 540,000 vehículos).

Características de una nevera nueva con la certificación de ENERGY STAR argia y dinero, juna nevera con la certificación de ENERGY STAR le brinda las características más mejor desempeño gracias a sus funciones miento que generan menos calor y suelen e los compresores estándar. puertas y paredes exteriores para rios y reducir el ruido. de ENERGY STAR le ahorran energia y tura y descongelamiento más precisos que mucho más. Los diseños innovadores de ncione de manera más eficiente, mientras los cajones y los controles de temperatura entos se mantengan a temperaturas y humedad mejorados ayudan a preservar sus alimentos y a minimizar el desperdició ertificación de ENERGY STAR en los diseños más modernos que incluyen puertas

# eruircacion de ENERGY STAR en los diseños más modernos que incluyen puertas car el congelador encima o debajo de la nevera, con una distribución más eficiente del ngelador viejo

nuevos modelos de congelador cuentan con mejoras en el aislamiento y nos energía en comparación con los modelos viejos. Al reemplazar su congelador los energia en comparacion con los modeios viejos. Al reempiazar su congelador ación de ENERGY STAR, ahorrará dinero, ahorrará energia y protegerá el clima. su huella de carbono por \$4,800 libras de emisiones de gases de efecto de emisiones Anuena de Carouno poi ar,ous nuras de ennauntes de gases de enece ngelador al reemplazar su congelador viejo por uno que haya obten Angeiaoor ai reempiazar su congeiaour vieju pur uno que naya uoiumo uzca aún más su impacto ambiental cuando recicla su nevera vieja

acos ofrecen descuentos y reembolsos especiales para congeladores s orrecen auscuentos y reemousos especiales para co Accionales para ayudarle a reciclar su congelador viejo.

#### Did You Know?

If all old freezers were replaced with ENERGY STAR certified freezers, Americans would save about \$186 million in annual energy costs save about 2000 minion in annual energy costs and prevent 3.5 billion pounds of greenhouse gas emissions annually, equivalent to the sions from about 350,000 vehicles

más sobre las ofertas en su localidad.





### Flip Your Fridge Social Media

- Social media materials include messaging and imagery that you can use as-is or customize as needed.
- Sample social media posts are included on the following slides.
- When drafting your post, be sure to tag ENERGY STAR
  - Facebook: Begin typing "@ENERGY STAR" and choose ENERGY STAR from the dropdown list; be sure to make the post public
  - LinkedIn: Begin typing "@ENERGY STAR" and choose ENERGY STAR from the dropdown list
  - Twitter: @ENERGYSTAR

**Download Social Media Graphics** 









### Flip Your Fridge Social Media

#### **Sample Post Text**

What's easier: asking your kid to eat vegetables or replacing your old fridge? Flip Your Fridge to an @ENERGYSTAR certified refrigerator and save about \$230 on energy bills! https://www.energystar.gov/productfinder/product/certified-residential-refrigerators/results

It's time to Flip Your Fridge! Replace your old fridge with an @ENERGYSTAR certified refrigerator and you could save about \$230 on energy bills! https://www.energystar.gov/productfinder/product/certified-residential-refrigerators/results

It's time to #FlipYourFridge! This summer, replace your old refrigerator with a new @ENERGYSTAR certified model to save energy, save money, and help protect the planet! energystar.gov/flipyourfridge

Flip to big savings with an @ENERGYSTAR certified refrigerator. Save about \$230 over the lifetime of the product, plus even more with a rebate! #FlipYourFridge https://www.energystar.gov/productfinder/product/certified-residential-refrigerators/results

Is your refrigerator old enough to drive? If so, you could #FlipYourFridge to an @ENERGYSTAR certified model to start using 30% less energy! Find the model that's right for you, plus rebates. energystar.gov/flipyourfridge

Your refrigerator may be seriously uncool. Check out what our experts say are the Top 4 Reasons to Flip Your Fridge. #FlipYourFridge. https://www.energystar.gov/products/recycle/find\_fridge\_freezer\_recycling\_program

There are an estimated 206 million refrigerators and freezers currently in use in the United States. If yours is over 15 years old, it might be time to #FlipYourFridge to an @ENERGYSTAR certified model to save money and energy! energystar.gov/flipyourfridge

Is your refrigerator an energy hog? Flip your Fridge to save energy and money AND make a difference for the planet. Save even more with product and recycling rebates from your local utility. <a href="https://youtu.be/cXnR4bjF-DI">https://youtu.be/cXnR4bjF-DI</a>





### Flip Your Fridge Social Media

#### **Sample Post Text**

It's what's on the inside that counts. With an @ENERGYSTAR certified fridge, you'll get the latest designs and features, plus you'll be saving energy and money, which is what really matters. #FlipYourFridge https://www.energystar.gov/productfinder/product/certified-residential-refrigerators/results

First day of summer, end of school, and outdoor get togethers with friends and family means lots of food to keep cool in the heat. Flip Your Fridge to an ENERGY STAR certified model for fresh food, yummy leftovers AND \$230 in energy savings over its lifetime! energystar.gov/flipyourfridge

Refrigerator models that have earned the @ENERGYSTAR offer value because they save you money on your energy bills. Use our Product Finder to find the refrigerator that fits your budget. https://www.energystar.gov/productfinder/product/certified-residential-refrigerators/results

If you decide to #FlipYourFridge, make sure to properly recycle your old one, preventing refrigerants from harming the environment and ensuring metals, plastics, and glass are recycled. Here's four ways to recycle your old fridge. https://www.energystar.gov/products/recycle/find\_fridge\_freezer\_recycling\_program

#### Flip Your Freezer

If your old freezer isn't working like it used to, it might be time to Flip Your Freezer to an @ENERGY STAR certified model. With both chest and upright models available, choosing a model that has earned the ENERGY STAR will save you about \$410 in energy costs over its lifetime. www.energystar.gov/productfinder/product/certified-residential-freezers/results

There are an estimated 206 million refrigerators and freezers currently in use in the United States. If yours is over 15 years old, it might be time to Flip Your Freezer to an @ENERGYSTAR certified model to save money and energy! www.energystar.gov/products/freezers



# Flip Your Fridge Social Media Graphics (1 of 3 Slides)

Link to **Social Media Graphics** 

















### Flip Your Fridge Social Media Graphics (2 of 3 Slides)

"Recycle and Save" for partners with recycling only programs. Link to Social Media Graphics















# Flip Your Fridge Social Media Graphics (3 of 3 Slides)

### Link to **Social Media Graphics**

















## **Other Graphics**

ENERGY STAR also offers several Flip Your Fridge icons and identifiers available for download.

- Flip Your Fridge Graphic Identifiers
- Flip Your Fridge "Recycle and Save" identifiers











## Flip Your Fridge Video

Got an old fridge? Get rid of that old energy wasting refrigerator and replace it with a new ENERGY STAR certified model. Use this fun video to engage your customers and educate about the benefits of asking for ENERGY STAR certified refrigerators.

Share the video on social media or embed it on your website!

https://youtu.be/cXnR4bjF-DI

There is also a Spanish version available <a href="here">here</a>.







### Partner Engagement Examples: Messaging & Social Media



Read "Now's the Time to Flip Your Fridge and Save!" and get rid of that old energy wasting #refrigerator today! Find out how at: buff.ly/2xUKShO

For more energy solutions, visit us online at: buff.ly/2k4DJ26

#CES #Energy #EnergyEfficiency #KnowledgelsPower



1:00 PM · Aug 14, 2019 · Buffer



Cool for You. Cool for the Planet.

Appalachian Power 🍑

@AppalachianPowe

Flip Your Fridge this Earth Day! Replace your old fridge with an @ENERGYSTAR certified model to save energy and money—it's cool for you and the planet! Visit energystar.gov/flipyourfridge for more info.



A - Apr 15, 2019 - Sprinklr Publishing





April 20, 2018

#### SMMPA and its Members Partner With ENERGY STAR's Flip Your Fridge Campaign



Now's the Time to Flip Your Fridge and Save! Recycle that old energy wasting refrigerator and replace it with a new ENERGY STAR® certified model. You'll save energy and you can save even more with a utility rebate!

SMMPA member utilities offer rebates of \$25 on the purchase of new ENERGY STAR Refrigerators, plus an additional rebate to pay for recycling your old working refrigerator.

Rebate forms are available by clicking here and selecting your utility.

Refrigerators that are 15 years or older use twice as much energy as a new ENERGY STAR certified refrigerator. Replacing that old energy-wasting refrigerator with a new ENERGY STAR certified refrigerator could save you more than \$270 in energy costs over the next five years. Learn more and get guidance choosing the right refrigerator for your home here: www.energystar.gov/flipyourfridge.

Flip Your Fridge to ENERGY STAR, the simple choice for energy efficiency!



### **Partner Engagement Examples**

- PPL Electric promoted BobVila.com Flip Your Fridge give-away
- Outreach on social media, email, static billboards, and Google Display in April and May
- Also connected fridge giveaway with ENERGY STAR Day







How does PPL celebrate ENERGY STAR Day? We partnered with Kenmore for the Bob Vila Flip Your Fridge Giveaway. Lucky winner, Rose from Schuylkill County, received a new state-of-the-art ENERGY STAR refrigerator. The new fridge saves her money on energy bills and is better for the environment. Now that's worth celebrating. #ENERGYSTARday http://ow.ly/R25150wQF4H







### **Partner Engagement Examples**

#### **BGE's Flip Your Fridge Contests**



Time's running out! Enter our contest by Oct. 25th for a chance to win a new @ENERGYSTAR certified refrigerator. Snap a pic and get your family and friends to vote for it by Oct. 31st. bit.ly/312xxgs

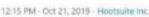


1:25 PM - Oct 23, 2019 - Hootsuite Inc.



Who's got the scariest fridge in great be the judge.

Grand Prize: An @ENERGYSTAR refrig winner's choice up to \$1,500 Second Place: A Ring video doorbell Third Place: A Google Home or Ama; Vote by Oct. 31st!





11:20 AM - Oct 28, 2019 - Hootsuite Inc.



Is your old fridge the scariest of all? Post a pic of it to enter our #BGEScaryFridge contest! Like our Facebook page and get people to vote for your fridge for a chance to win a brand-new @ENERGYSTAR certified refrigerator. bit.ly/312xxgs





1



BGE's Flip Your Fridge Contest







### **Questions & Additional Information**

If you have questions, please reach out to your ENERGY STAR account manager.

- Utilities and Energy Efficiency Program Sponsors can contact their ENERGY STAR Regional Account Manager by emailing <a href="mailto:eeaccountmanager@energystar.gov">eeaccountmanager@energystar.gov</a>.
- If you are a retail or manufacturer partner, please reach out to Jill Vohr, Consumer Marketing Team Lead, <a href="Vohr.Jill@epa.gov">Vohr.Jill@epa.gov</a>

