Cold-climate heat pumps heat and cool your home at a fraction of the cost of conventional heating and cooling. Coupled with your existing oil or propane heating system, these hyper-efficient and quiet heat pumps work down to sub-zero temperatures to comfortably and efficiently heat your home. During summer these units reverse and efficiently keep your home cool.

**ELIGIBILITY REQUIREMENTS**

**Eligible Heating Systems**

- Home or business must be located in the CVPS legacy territory and verified by utility account check (by contractor, verified when customer calls to request reservation form)

- The home or business must have a current and operational eligible heating system (including oil, kerosene, or propane central heat only). No wood only, no electric only, no natural gas only systems.

- Minimum current use requirement per habitable unit (residential, multi-family or commercial)*:
  - 300 gallons of oil, kerosene, or
  - 450 gallons of propane

* Verified by fuel record requirements—Provide at least 2 years of (monthly/all deliveries) fossil fuel records, sent in with reservation form. If 100% of total heat load is covered by fossil system, above limits are exempted.
ELIGIBILITY REQUIREMENTS (continued)

**Eligible Buildings**—Commercial and Residential (Existing Buildings Only)

Shell Efficiency: (Must meet 1 of the following 6 criteria)

1) **30,000 Btu/ft²:** This minimum shell efficiency is based on fuel use records for past 2 years provided with reservation form  
   *(Verified by Efficiency Vermont)*

2) **Home Performance/Building Performance Project:** A comprehensive project was or will be completed with 25% reduction due to building shell measures (before heat pump installation)  
   *(Verified by Efficiency Vermont)*

3) **Weatherization Assistance Program (WAP):** The existing building has been through low income Weatherization Assistance Program (WAP)  
   *(Verified by Efficiency Vermont)*

4) **RBES or CBES Certificate:** A RBES or CBES code certificate exists for the eligible home or business facility  
   *(Verified by Efficiency Vermont via a copy of certificate provided with reservation form)*

5) **HERS Index of 85 or less:** The home or business facility has scored a HERS Index of 85 or less  
   *(Copy of document showing HERS Index provided with reservation form)*

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**Eligible Proposed Equipment**

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**ELIGIBLE COLD-CLIMATE HEAT PUMP PRODUCTS**

<table>
<thead>
<tr>
<th></th>
<th>DUCTLESS</th>
<th>CENTRAL</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Definition</strong></td>
<td>A split-system heat pump unit that heats (or cools) directly into the room without ducts</td>
<td>A split-system heat pump unit connected to whole house distribution systems</td>
</tr>
<tr>
<td><strong>Capacity</strong></td>
<td>100% of Nominal Capacity at 5°F</td>
<td>Maximum heating capacity at 5°F &gt;50% rated capacity</td>
</tr>
<tr>
<td><strong>Heating Efficiency</strong></td>
<td>COP &gt;1.75 @5°F maximum capacity rating; HSPF &gt; 9</td>
<td>COP &gt;1.75 @5°F maximum capacity rating</td>
</tr>
<tr>
<td><strong>Cooling Efficiency</strong></td>
<td>&gt;20 SEER</td>
<td>&gt;SEER 13</td>
</tr>
</tbody>
</table>
Cold-Climate Heat Pump Program Incentive Amounts

<table>
<thead>
<tr>
<th></th>
<th>DUCTLESS*</th>
<th>CENTRAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Indoor Unit</td>
<td>$750</td>
<td></td>
</tr>
<tr>
<td>Second Indoor Unit</td>
<td>$500</td>
<td>$500/ton</td>
</tr>
<tr>
<td>Integrated Controls</td>
<td>$250</td>
<td>$250</td>
</tr>
<tr>
<td>Integrated DHW System</td>
<td></td>
<td>$500</td>
</tr>
</tbody>
</table>

* Incentives are available per housing unit, so multifamily buildings are eligible for $750 for each of multiple housing units. Commercial buildings are eligible for incentives for up to two systems per building.

HOW TO GET STARTED AND NEXT STEPS

1. The first step towards installing a Cold-Climate Heat Pump system is to contact Efficiency Vermont at 888-921-5990.

2. After you have contacted and scheduled an eligible contractor, the contractor will help you determine via an on-site or over the phone visit if you are eligible for financial incentives.

3. Call Efficiency Vermont to confirm and reserve your incentive.

4. The final step is to move forward with the Cold-Climate Heat Pump system installation by your contractor. Upon project completion, you will then send the incentive form with proper backup documentation (invoices) to Efficiency Vermont in order to receive your project incentive.

CONGRATULATIONS! You have successfully installed a cost effective heating and cooling system that will keep your home comfortable for years to come.