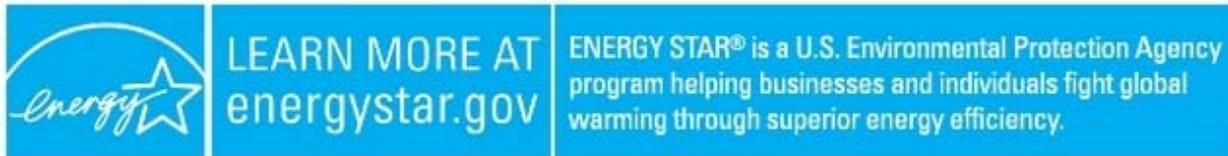


From: EPA ENERGY STAR [ENERGYSTARVerificationProgram@energystar.gov]
Sent: Thursday, December 30, 2010 4:01 PM
To:
Subject: EPA Technical Assistance for Certification Bodies
Attachments: EPA ENERGY STAR Product Labeling Contact List.xls



Dear EPA-Recognized Certification Bodies (CBs):

As we prepare for the transition to third-party certification starting next week, we will be working closely with you to ensure consistent, accurate, and timely certifications and reporting of ENERGY STAR® products. As noted before, EPA will be offering technical assistance to CBs to ensure a smooth transition for certifying products. During business days in January, staff experienced in ENERGY STAR product qualifications will be readily available via phone and email to respond to CB questions as you process new submissions from ENERGY STAR partners. Responses will be provided immediately or within the day, where feasible. For more complex questions, the CB will receive a confirmation of the message and an anticipated response time.

Please refer to the attached contact list for technical assistance by product area. Phone numbers and email addresses are provided for CB convenience. Please do not send duplicate messages, as this may delay response times.

EPA has already recognized you for your competence in certifying products and expects you to reach out to this technical support team frequently to provide clarifications on any aspects of the ENERGY STAR requirements, especially during the first few weeks of this transition. If you have any questions or concerns, please contact us at Certification@energystar.gov. Thank you for your support of the ENERGY STAR program.

Happy New Year!

For more information, visit: www.energystar.gov

This message was sent to you on behalf of ENERGY STAR. Each ENERGY STAR partner organization must have at least one primary contact receiving e-mail to maintain partnership. If you are no longer working on ENERGY STAR, and wish to be removed as a contact, please update your contact status in your [MESA](#) account. If you are not a partner organization and wish to opt out of receiving e-mails, you may call the ENERGY STAR Hotline at 1-888-782-7937 and request to have your mass mail settings changed. Unsubscribing means that you will no longer receive program-wide or product-specific e-mails from ENERGY STAR.