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November 19, 2020

Dear ENERGY STAR® Windows, Doors and Skylights Brand Owners,

This letter serves as notice to Windows, Doors and Skylights (WDS) brand owners of pending and conditional restrictions to the National Fenestration Rating Council's (NFRC's) recognition as a certification body for ENERGY STAR products. This action is based on NFRC's failure to fulfill the conditions under which it is recognized. After numerous years of failing to meet verification testing obligations, this year NFRC is again unable to meet those, having finalized 17 verification tests out of a required 147 tests, as of October 13, 2020. Verification testing is an essential part of the ENERGY STAR product certification scheme, a key responsibility for EPA recognized certification bodies and brand owners, and has been a recurring and significant area of deficiency for certified WDS products.

In light of this ongoing failure, effective March 1, 2021, EPA will no longer recognize new ENERGY STAR certifications from NFRC, unless and until the backlog of verification testing from 2020 is completed. This date was chosen to allow additional time to complete 2020 testing due to the pandemic.

Brand owner partners who are not responsive or compliant when selected for verification testing will be referred to EPA for an enforcement response, per [Directive 2011-06](#). Please contact Brian Krausz (Krausz.Brian@epa.gov, 202-564-3069) of my staff with any questions about this action.

Thank you,

Ann Bailey, Chief
ENERGY STAR Labeling Branch
U.S. Environmental Protection Agency

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