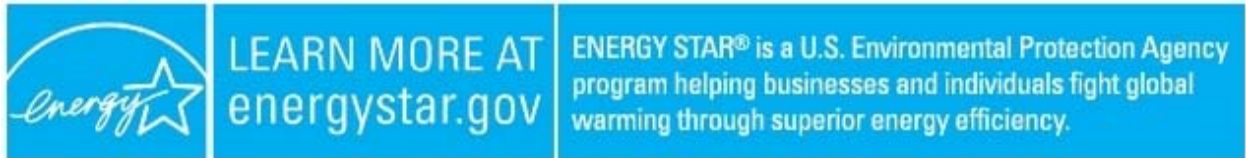


From: EPA ENERGY STAR [Certification@energystar.gov]
Sent: Monday, February 14, 2011 5:13 PM
To:
Subject: Update on Technical Assistance for EPA-Recognized CBs
Attachments: ENERGY STAR Product Labeling Contact List Feb 2011.xls



Dear EPA-Recognized Certification Bodies (CBs):

Since January 1, EPA has been providing technical assistance to CBs to ensure a smooth transition to third-party certification of ENERGY STAR® products. EPA plans to continue offering technical assistance to CBs and has tailored the format based on interactions with CBs over the past 6 weeks.

EPA will maintain a contact list of emails for technical assistance by product area on the CB Resources webpage (www.energystar.gov/cbresources) (also attached above). During business days, staff experienced in ENERGY STAR product requirements can be reached via email to respond to CB questions as new submissions from ENERGY STAR partners are processed. Timely responses (typically within 24 hours) will be provided, where feasible. For more complex questions, the CB will receive a confirmation of the message and an anticipated response time.

Please note that technical assistance is being provided by EPA consultants, primarily ICF International and D&R International, who are authorized by EPA to provide guidance to CBs. As always, CBs may contact EPA directly if additional assistance is required.

EPA has recognized you for your competence in certifying products and encourages you to reach out to this technical support team frequently to provide clarifications on any aspects of the ENERGY STAR requirements. If you have any questions or concerns, please contact us at Certification@energystar.gov. Thank you for your support of the ENERGY STAR program.

For more information, visit: www.energystar.gov

This message was sent to you on behalf of ENERGY STAR. Each ENERGY STAR partner organization must have at least one primary contact receiving e-mail to maintain partnership. If you are no longer working on ENERGY STAR, and wish to be removed as a contact, please update your contact status in your [MESA](#) account. If you are not a partner organization and wish to opt out of receiving e-mails, you may call the ENERGY STAR Hotline at 1-888-782-7937 and request to have your mass mail settings changed. Unsubscribing means that you will no longer receive program-wide or product-specific e-mails from ENERGY STAR.