

EPA - RESNET Collaboration On Quality Assurance

Presented by

Daran Wastchak, D.R. Wastchak, LLC

4th Annual ENERGY STAR for Homes
Utility Sponsor Meeting
Scottsdale, Arizona
March 24, 2010



RESNET
Residential Energy Services Network

*Setting the STANDARD
for QUALITY*

Presentation Outline

- ❑ Overview of RESNET's Quality Assurance Program
- ❑ Summary of QA Changes in the RESNET Standards (Phase I and II)
- ❑ Ratings Provided for Third-Party Energy Efficiency Programs (EEP's)
- ❑ What's Next

RESNET Quality Assurance Program

- Quality Assurance and Ethics Committee
 - Ethics and Appeals Subcommittee
- National Director of Quality Assurance
- Quality Assurance Designees
 - Directory of QA Designees
- Ethics & Consumer Complaints
- 1st Quarter – Submission of Annual QA Review
 - File Review – 10% of all Rating Files for previous year
 - Field Review – 1% of all Field Ratings for previous year
- 2nd Quarter – RESNET Review of Submissions
- 3rd Quarter – RESNET Field QA (25% of Providers)
- 4th Quarter – Submission of Provider Renewals

Summary of QA Changes in the RESNET Standard

- Updates/Changes to RESNET Standards
 - “Phase I” changes – Editorial
 - “Phase II” changes – Substantive, Policy Related

- Phase I changes – Editorial
 - Standards Committee Approval: February 18, 2010
 - Effective date: January 1, 2010

 - Creation of new “RESNET National Standard For Quality Assurance” (Chapter 9)

Summary of QA Changes in the RESNET Standard

- Phase II changes – Substantive, Policy Related
 - Process, Timing
 - To “Task Force” for review and comment
 - Board review and approval to send to public comment
 - Public Comment period (30 days) (April) August
 - New Standards in effect: TARGET → July 1, 2010

Summary of QA Changes in the RESNET Standard

- Phase II changes – Substantive, Policy Related
 - Chapter 1
 - Ratings Provided for Third-Party Energy Efficiency Programs (EEP's)
 - Chapter 9 – Quality Assurance
 - 903 - Quality Assurance Review of Accredited Providers
 - 904 - Quality Assurance Requirements for Providers
 - 905 - Quality Assurance Designee (QA Designee)
 - 906 - Quality Assurance for Third-Party Energy Efficiency Programs
 - 907 - Quality Assurance and Ethics Committee
 - 908 - Ethics and Consumer Complaints
 - 909 - Accreditation Committee
 - 910 - Provider Accreditation and Renewal
 - 911 - Suspension and Revocation of Accreditation
 - 912 - Appeals Procedures

Summary of QA Changes in the RESNET Standard

□ Phase II changes – Substantive, Policy Related

■ Chapter 1

□ Ratings Provided for Third-Party Energy Efficiency Programs (EEP's)

- *A national or local program that has set a standard for energy efficiency in building performance and requires a HERS analysis for verification (e.g. ENERGY STAR Qualified Homes, Building America's Builders Challenge, building code, International Code Council, utility companies, etc.).*
- *It is the responsibility of Certified Home Energy Raters to perform all of the stipulated tests, inspections and reporting required by the EEP when agreeing to work with their program, including proper completion of any and all checklists, certificates, or other documentation.*
- Specific requirements for QA are stipulated in Chapter 9

Summary of QA Changes in the RESNET Standard

- Phase II changes – Substantive, Policy Related
 - 906 – Quality Assurance for Third-Party Energy Efficiency Programs
 - *The rating data file for each home shall contain at a minimum an electronic copy of the building file as it pertains to the EEP and other pertinent required documentation (e.g. checklists, certificates, etc.). The rating data file will clearly identify which EEP the home qualifies under*
 - *The QA record will be made available by Providers for quality assurance initiatives implemented by EEP's*
 - *Upon request of the EEP, a Provider shall furnish a copy of the QA file to the EEP, or their authorized agents, for review and further quality assurance*
 - *In the event that random onsite inspection selection results in an EEP home being evaluated, the EEP shall be informed of negative results of the QA review*

Summary of QA Changes in the RESNET Standard

- Phase II changes – Substantive, Policy Related
 - 911 – Suspension and Revocation of Accreditation
 - If a Provider's certification is suspended or revoked
 - Providers and their Raters are not allowed to perform ratings
 - Providers must inform their clients and Raters of their suspended status in writing with a copy of this correspondence sent to RESNET
 - RESNET will remove the Provider's name from the RESNET website
 - RESNET will post their suspended or revoked status on the RESNET website with other Providers and Raters who are under suspension/revocation
 - RESNET will, at a minimum, inform the EPA of their suspended/revoked status

What's Next

- Rating Registry
- Rater Registry
- Changes to Standard Disclosure Form
- EPA-RESNET Quality Assurance Agreement